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MEDIA RELEASE

25 March 2019

Chant West Awards help lift super industry standards



The country's best super and pension funds will be recognised at Chant West's seventh annual Super Fund Awards on 22 May 2019.

The Awards will recognise excellence across 12 award categories, including Super Fund of the Year and Pension Fund of the Year, and showcase industry best practice to help lift standards across the super industry and improve member outcomes.

The theme this year is: 'It's all about the members!' recognising what super and pension funds are doing for their members to help them get the most from their super.

Chant West's Head of Research Ian Fryer said: "All eyes have been on the superannuation industry in recent times, with both the Productivity Commission and Royal Commission highlighting areas of weakness in our industry. And in particular, some funds have been shown to have failed their members.

"These inquiries have put super fund members and their interests front and centre, which is exactly where they should be. Superannuation is all about them!

"While we will recognise the best funds in our Awards this year, the purpose of our Awards goes beyond that. By recognising what makes the best super funds stand out from the crowd, we aim to help all funds improve retirement outcomes for their members because other funds adopt great ideas from what they learn on the night," Mr Fryer said.

Chant West today announced finalists in 10 of its 12 awards categories: Super Fund of the Year, Pension Fund of the Year, Specialist Fund of the Year, Corporate Solutions Fund of the Year, Advised Product of the Year, Best Fund: Investments, Best Fund: Member Services, Best Fund: Insurance, Best Fund: Longevity Product and Best Fund: Advice Services. Finalists in the other two categories, Best Fund: Innovation and, Best Fund: Integrity will be announced in April. The list of finalists is at the end of this media release.

The finalists for Super Fund of the Year 2019 in alphabetical order are:

- AustralianSuper
- CareSuper
- Cbus
- First State Super
- HESTA

- Hostplus
- QSuper
- Rest
- Sunsuper
- UniSuper

The finalists for Pension Fund of the Year 2019 in alphabetical order are:

- AMP MyNorth Pension
- AustralianSuper
- Colonial First State FirstChoice Wholesale Pension
- First State Super
- QSuper

Among other highlights of the finalists this year are:

- Catholic Super, Guild Super and Statewide Super are finalists for the first time
- AustralianSuper, Mercer, QSuper, Sunsuper and UniSuper (including their products) are all finalists in at least five categories.

The winners of the 2019 Chant West Super Fund Awards will be announced at a black tie gala event at Ivy Ballroom, Sydney, on Wednesday 22 May 2019. We are proud to have the support of AIA Australia as major sponsor and Morningstar as minor sponsor for the Awards this year. Dr Martin Fahy, Chief Executive Officer of the Association of Superannuation Funds of Australia (ASFA), will be MC for the event.

More information about the Awards event is available at <u>www.chantwestawards.com.au.</u>

About the Chant West Super Fund Awards

The main criteria Chant West uses for rating funds are shown in the table below. As in previous years, the winner of our premier awards, Super Fund of the Year and Pension Fund of the Year, will have to show strength across the board, but especially in the key areas of Investments and Member Services, which carry the highest weighting in the scoring process.

Chant West Super Fund Ratings: Key Criteria and Weights	
Investments	40%
Member Services	30%
Fees	15%
Insurance	10%
Organisation	5%

Chant West Pension Fund Ratings:
Key Criteria and WeightsInvestments45%

Member Services	30%
Fees	20%
Organisation	5%

About Chant West



Chant West Head of Research Ian Fryer is available to discuss this release. Please call Natalie Laharnar on (02) 9361 1400 to arrange a time.

lan is an actuary who has worked in the superannuation industry for over 20 years in a range of actuarial, administration, consulting and research roles.

Chant West is a research, data insights and technology company, providing a suite of sophisticated software and data analytics to super funds, financial advisers and individuals, so they can compare super and pension products on an 'apples with apples' basis.

Rest

- Sunsuper
- TelstraSuper
- UniSuper
- VicSuper



2019 Chant West Super Fund Awards Finalists*

Super Fund of the Year (Alphabetical Order)



AustralianSuper CareSuper Cbus First State Super HESTA Hostplus QSuper Rest Sunsuper UniSuper

Pension Fund of the Year (Alphabetical Order)



AMP MyNorth Pension AustralianSuper Colonial First State FirstChoice Wholesale Pension First State Super QSuper Rest Sunsuper TelstraSuper UniSuper VicSuper

Corporate Solutions Fund of the Year (Alphabetical Order)



AMP SignatureSuper AustralianSuper BT Lifetime Super Employer CareSuper Equip Mercer Super Trust Plum Rest Russell iQ Super – Employer Sunsuper

Advised Product of the Year (Alphabetical Order)



AMP MyNorth BT Panorama Colonial First State FirstChoice Wholesale Super HUB24 Netwealth

Best Fund: Investments (Alphabetical Order)



AustralianSuper CareSuper Cbus Equip HESTA Hostplus QSuper Statewide Super Sunsuper UniSuper

Best Fund: Member Services (Alphabetical Order)



AMP SignatureSuper AustralianSuper Australian Catholic Super Mercer Super Trust QSuper Rest Russell iQ Super - Employer Sunsuper UniSuper VicSuper

Specialist Fund of the Year (Alphabetical Order)



BUSSQ Cbus Guild Super HESTA Mine Super

Best Fund: Insurance (Alphabetical Order)



BT Lifetime Super Employer CareSuper Equip First State Super Mercer Super Trust MLC MasterKey Business Super NGS Super Sunsuper TelstraSuper UniSuper

Finalists

Best Fund: Longevity Product (Alphabetical Order)



BT Panorama (Challenger annuities) CFS FirstChoice Wholesale (Challenger annuities) Mercer LifetimePlus UniSuper Commercial Rate Indexed Pension VicSuper Guaranteed Income

Best Fund: Advice Services (Alphabetical Order)



AustralianSuper Catholic Super First State Super Mercer Super Trust QSuper Russell iQ Super – Employer Sunsuper TelstraSuper UniSuper VicSuper

*Note: The finalists for the Best Fund: Integrity and Best Fund: Innovation awards will be announced in April after we have met with a number of funds as part of our assessment process for all awards.