

PLENARY SESSIONS	
Now available to view on demand	<p>A QUESTION OF ADEQUACY</p> <p>What is the right level of Superannuation Guarantee?</p> <p>The Federal Government's retirement income review has put the focus on adequacy of our superannuation system and whether it is delivering financial security in retirement for ordinary working Australians. Bringing together supporters and opponents of the legislated timeline to increase the SG to 12%, CMSF 2020 will open with what promises to be a lively debate on this fundamental issue.</p> <p>SPEAKERS:</p> <p>Dr David Knox, Senior Partner, Mercer Emma Dawson, Executive Director, Per Capita Dr John Daley, Chief Executive Officer, Grattan Institute Mary Delahunty, Head of Impact, HESTA</p> <p>CHAIR:</p> <p>Ali Moore, Journalist & Broadcaster</p> <p><i>Opening and closing remarks by Eva Scheerlinck, Chief Executive Officer, AIST</i></p>
Now available to view on demand	<p>2020 PREDICTIONS FOR THE GLOBAL ECONOMY & MARKETS</p> <p>Against a backdrop of the spreading Coronavirus; trade tensions between the world's largest economies; and a pending U.S. election, this session will focus on bright spots in the world economy that could help offset these uncertainties.</p> <p>SPEAKERS:</p> <p>Alex Joiner, Chief Economist, IFM Investors Wouter Sturkenboom, Chief Investment Strategist EMEA & APAC, Northern Trust Asset Management (UK)</p> <p>CHAIR:</p> <p>Ali Moore, Journalist & Broadcaster</p>
Now available to view on demand	<p>PREPARING FOR THE FUTURE OF WORK</p> <p>Australia's workforce has already experienced significant change. From the flexibility of working arrangements to the creation of new jobs thanks to AI and robotic technology, our speakers will examine the challenges ahead for workers and the potential impact on super and retirement outcomes.</p> <p>SPEAKERS:</p> <p>Michele O'Neil, President, ACTU Phil Ruthven, Chief Executive Officer and Founder, Ruthven Institute; Founder, owner and a continuing director, IBISWorld Katherine Teh, Managing Director, Futureye</p> <p>CHAIR:</p> <p>Peter Wilson, President and Chair, CPA Australia, and Australian Human Resource Institute; Trustee Director, Vision Super</p>

<p>Now available to view on demand</p>	<p>MEASURING CULTURE: DOES YOUR FUND WALK THE TALK? A vibrant corporate culture can help people thrive professionally, enjoy their job and find meaning in their work. A toxic culture can do the opposite.</p> <p>Global culture expert, Stefano Turconi, will outline his views on how to measure culture and how funds can ensure that their organisational values are fully realised, even in the face of change.</p> <p>SPEAKER: Stefano Turconi, Sloan Fellow and Teaching Fellow, Department of Strategy & Entrepreneurship, London Business School (UK)</p>
<p>Now available to view on demand</p>	<p>THE MAVIS ROBERTSON ADDRESS - GENDER EQUITY: HOW CAN WE PLAY OUR PART? Honouring the legacy of industry pioneer Mavis Robertson AM, South Australia’s Commissioner for Equal Opportunity and Chair of Chiefs for Gender Equity, Dr Niki Vincent, will share her thoughts on how to address the gender pay and super gap, and how we can all play a part in turning talk into action.</p> <p>SPEAKER: Dr Niki Vincent, Commissioner for Equal Opportunity (South Australia), Chair – Australian Council of Human Rights Authorities</p>
<p>Now available to view on demand</p>	<p>BRAND TRUST, REPUTATION & ENGAGEMENT: THE LONG-TERM APPROACH Our leading panel of marketing experts will examine how funds can recapture engagement when trust is low and how boards and marketers can better collaborate to meet overall business objectives.</p> <p>SPEAKERS: Karen Ferry, Creative Director, Consultant Dee Madigan, Executive Creative Director, Campaign Edge Umberto Mecchi, Chief Executive Officer and Founder, Mecchinism</p> <p>CHAIR: Ali Moore, Journalist & Broadcaster</p>
<p>Now available to view on demand</p>	<p>FORGING A SUSTAINABLE PATH TOWARDS THE FUTURE 2019 saw carbon emissions from fossil fuels hit a record high. 2020 began with the country ravaged by bushfires. Recognising the need for cleaner energy solutions around the world, our panel will examine the opportunities, risks and challenges facing the environment and communities, and discuss how super funds can make a difference.</p> <p>SPEAKERS: Andrew Howard, Head of Sustainability Research, Schroders (UK) Jasmin Jenkins, Director, Clean Energy Finance Corporation Richie Merzian, Director - Climate & Energy Program, The Australia Institute</p>

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FORUM SESSIONS

<p>Now available to view on demand</p>	<p>MERGERS: THE NEW NORMAL Industry consolidation is happening at a rapid rate. Funds considering a merger need to be well-equipped to work through the complex process of determining if a merger is in their members' best interests.</p> <p>Our panel will outline key considerations of a merger - from due diligence through to amalgamating trustee boards.</p> <p>SPEAKERS: Michael Dundon, Chief Executive Officer, VicSuper Naomi Edwards, Trustee Director, Independent Chair, Tasplan Paul Watson, Group Executive, Member Experience, Hostplus</p> <p>CHAIR: Sean Hill, Partner, PwC</p>
<p>Now available to view on demand</p>	<p>BUILDING BRAND EQUITY If your brand was a person, how popular would they be?</p> <p>Drawing upon years of experience in consulting to some of the world's biggest companies, Dr Brent Coker will describe how to create the right image to give your members and the public a lasting impression.</p> <p>SPEAKER: Dr Brent Coker, Consumer Psychologist</p>
<p>Now available to view on demand</p>	<p>BUILDING A BOTTOM UP ESG-AWARE PORTFOLIO Investment teams are increasingly focussing on ESG factors to proactively manage inherent risks, such as climate change.</p> <p>Join IFM Investors and QIC for an overview of their respective approaches to building an ESG integration portfolio with small caps, liquid markets and real assets.</p> <p>SPEAKERS: Kate Bromley, Head of Responsible Investment, QIC Melinda White, Investment Director, Active Equities, IFM Investors</p>
<p>Available on-demand- w/c 18th May</p>	<p>CLOSING THE CYBER SECURITY KNOWLEDGE GAP Beyond avoiding the devastating impacts of data breaches and server attacks, cyber security is also a potential differentiator, particularly as public awareness of digital privacy grows.</p> <p>In addition to exploring the latest cyber threats and developments, this session will provide tips on ways to ensure that your C-suite is properly engaged and equipped to unlock the full potential of cyber security as an enabler of business innovation.</p> <p>SPEAKERS: Dave Cowan, Chief Information Security Officer, Link Group Vijay Krishnan, Head of Information and Cyber Security, UniSuper Rob Pickering, Head of IT and Digital, Cbus</p> <p>CHAIR: Stephanie Lyons, Chief Risk Officer, EISS Super</p>

<p>Available on-demand- w/c 18th May</p>	<p>CREATING VALUE THROUGH SUSTAINABLE INVESTING Asset owners and managers have a responsibility to invest in a way that ensures a sustainable environment for future generations. Against the backdrop UN’s Sustainable Development Goals, this session will discuss how objectives around climate, energy and water can be incorporated into investment portfolios across a range of assets. The session will also provide an investment case-study on clean water solutions helping communities.</p> <p>SPEAKERS: Anurag Bajpayee, Chief Executive Officer, Gradiant Corporation (USA) Bob Mumgaard, Chief Executive Officer, Commonwealth Fusion Systems (USA) Olivia Albrecht, Head of ESG Business Strategy, PIMCO (USA)</p>
<p>Live on Wednesday 20th May, 2:00pm - 2:45pm (AEST)</p>	<p>LEADERSHIP LOWDOWN Three industry leaders covering the areas of investment, technology and the boardrooms will provide their thoughts on super’s future.</p> <p>SPEAKERS: Dr Sally Auld, Head of Economics Research and FX and Fixed Income Strategy, Australia and New Zealand, J.P. Morgan Dee McGrath, Chief Executive Officer, Retirement & Superannuation Solutions, Link Group The Hon. Nicola Roxon, Chair, HESTA</p> <p>CHAIR: Ali Moore, Journalist & Broadcaster</p>
<p>Available on demand - w/c 25th May</p>	<p>OVERCOMING THE ENGAGEMENT CHALLENGE What communication tools can we use to engage members with a value-add experience?</p> <p>Drawing from both global and domestic perspectives, this session will explore how funds can better communicate with their members to drive the behavioural change they hope to achieve.</p> <p>SPEAKERS: Hannah Grove, Chief Marketing Officer, State Street Eve Read, Director of Business Delivery, NEST (UK) Brad Weldon, Executive Manager – Member and Employer Services, First Super</p>
<p>Available on demand in May – date TBC</p>	<p>BETTER OUTCOMES FOR INDIGENOUS MEMBERS The 2019 Indigenous Super Summit identified seven proposals to improve outcomes for Indigenous members.</p> <p>This session will provide an update on this action plan with a focus on challenges around identification requirements and what further work may be needed.</p>

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POLICY STREAM	
<p>Available on demand- w/c 18th May</p>	<p>MAKING SUPER SPLITTING SIMPLER</p> <p>The complexities and costs involved in splitting super when a relationship breaks down have proven detrimental to many women, particularly those leaving family violence and other difficult situations.</p> <p>This session will outline proposals from industry leaders to make the splitting process faster, easier and fairer.</p> <p>SPEAKERS: Mark Bland, Partner, Mills Oakley Tania Clarke, Manager, Policy and Campaigns, Women's Legal Service Victoria Mary Delahunty, Head of Impact, HESTA</p> <p>CHAIR: Sandra Buckley, Chief Executive Officer, Women in Super</p>
<p>Available on demand- w/c 25th May</p>	<p>AIST POLICY UPDATE</p> <p>Addressing the latest superannuation policy developments, this interactive Q&A session will help you prepare for the new reforms and regulatory developments impacting on your fund and members.</p> <p>SPEAKER: Mel Birks, Head of Advocacy, AIST</p>
<p>Live on Friday 29th May, 11:30am-12:15pm (AEST)</p>	<p>SPOTLIGHT ON MEMBER OUTCOMES</p> <p>What's in it for the members?</p> <p>This session will provide fresh insights into how to ensure members' best interests are at the heart of every decision made by your fund.</p> <p>SPEAKERS: Peter Chun, Group Executive Member Growth, First State Super Carolyn Morris, Director, Regulatory Assurance, PwC Kirby Rappell, Executive Director, SuperRatings</p> <p>CHAIR: David Haynes, Senior Policy Manager, AIST</p>
<p>Available on demand- w/c 1st June</p>	<p>EXPLORING THE PROPOSED FINANCIAL ACCOUNTABILITY REGIME</p> <p>What does Treasury's proposed Financial Accountability Regime (FAR) have in store for our industry?</p> <p>This session will outline what to expect from the FAR requirements and we will examine one bank's experience of reporting against BEAR.</p> <p>SPEAKERS: Jennifer Darbyshire, Executive General Manager, Conduct & Regulatory Risk, NAB Paul Schroder, Chief Risk Officer, AustralianSuper</p>

	<p>CHAIR: Scott Charaneka, Head of Superannuation and Wealth Management, Thomson Geer</p>
ENGAGEMENT STREAM	
<p>Available on demand - w/c 18th May</p>	<p>MEASURING SUCCESS: METRICS TO UNDERSTAND MEMBER ENGAGEMENT Customer experience and a customer-centric approach remains top of the agenda for most marketing leaders. But according to recent research, Australian companies have been slow to prioritise CX measurement.</p> <p>Hear from marketing leaders as they reveal the top strategies and the best metrics your fund can use to accurately measure engagement success.</p> <p>SPEAKERS: Carly Carroll, Customer Insights Manager, VicSuper Nada Siratkov, General Manager, Member Engagement, State Super (SAS Trustee Corporation)</p> <p>CHAIR: Wayne Sullivan, Director of Marketing and Business Development, Frontier Advisors</p>
<p>Available on demand - w/c 25th May</p>	<p>RETIREMENT RESEARCH: WHAT DO MEMBERS WANT? Many baby boomers as well as younger cohorts approaching retirement will have significantly different investment needs than retirees in the past.</p> <p>Drawing from research, this session will provide an overview of how funds can ensure that the next generation of retirees are confident in their investments and are able to enjoy the best retirement they can afford.</p>
<p>Live Q&A on Friday 29th May, 1:30pm – 3:15pm (AEST)</p>	<p>SPEAKERS: Darren Beesley, Head of Retirement and Senior Portfolio Manager, AMP Capital Carla De Campo, Head of Corporate Affairs, Cbus Adam Kibble, Investment Specialist, Insight Investment</p> <p>CHAIR: Nick Callil, Head of Retirement Solutions, Australia, Willis Towers Watson</p>
<p>Available on demand - w/c 1st June</p>	<p>SOCIAL MEDIA: MARKETING MYTH OR A NECESSITY? The rapid growth of social media platforms has changed the way we engage with members. But is it as easy or free as it seems?</p> <p>Dissecting the intersection of social media as an engagement tool and a service, our panel will discuss how the platform has influenced their marketing approach and the extent to which it has delivered tangible outcomes.</p> <p>SPEAKERS: Aidan Cunningham, Social Media Lead, AustralianSuper Astrid Dare, Head of Marketing & Brand, Christian Super</p>
<p>Available on demand in May – date TBC</p>	<p>LEVERAGING GOOGLE TO DRIVE MEMBER ACQUISITION & RETENTION Exploring trends in consumer behaviour around superannuation, Google’s Catherine Melville will explain how funds are leveraging Google Search and YouTube to drive member acquisition and retention, with a focus on cost efficiency and measurability.</p>

INVESTMENT STREAM

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<p>Available on demand - w/c 25th May</p>	<p>THE CHANGING FACE OF RISK GOVERNANCE</p> <p>This session will explore how risk governance practices have evolved to meet the demand for increased transparency and control across the investment lifecycle. Our panel will also examine how these developments have impacted asset owners, asset managers and custodians.</p> <p>SPEAKERS: John Livanas, Chief Executive Officer, State Super (SAS Trustee Corporation) Raewyn Williams, Managing Director - Research, Parametric Australasia</p> <p>CHAIR: David Carruthers, Principal Consultant, Frontier Advisors</p>
<p>Available on demand - w/c 25th May</p>	<p>A GLOBAL PERSPECTIVE ON REAL ESTATE</p> <p>Despite solid returns from Australian property since the financial crisis, warning bells have begun to chime.</p> <p>Exploring markets both at home and abroad, this session will examine where the best opportunities lie in commercial and residential property.</p> <p>SPEAKERS: TBA, Nuveen Real Estate Tim Stringer, Chief Investment Officer, International Property Funds Management</p> <p>CHAIR: Jeff Wallens, Education & Training Consultant, AIST</p>
<p>Available on demand- w/c 1st June</p>	<p>ASSET STEWARDSHIP</p> <p>Asset stewardship is about leadership, accountability and transparency in behaviours, actions and decision-making processes.</p> <p>Our panel will provide insights on best practice and emerging trends in this area of growing importance to all stakeholders.</p> <p>SPEAKERS: Jonathan Shead, Head of Investments, Australia, State Street Global Advisors John Streur, President and Chief Executive Officer, Calvert Research and Management (USA)</p>
<p>Available on demand in May – date TBC</p>	<p>REALISING SUCCESS WITH ACTIVE OWNERSHIP</p> <p>Featuring case studies on active ownership activities, this session will identify the ways in which funds can develop a framework that transitions their organisation to a more sustainable footing.</p>

OPERATIONS STREAM

<p>Available on demand- w/c 18th May</p>	<p>INSURANCE: WHERE TO FROM HERE?</p> <p>Following the Royal Commission, the Government is implementing recommendations to make industry codes of practice binding and enforceable. But what does this mean for the industry's Insurance in Super Code? And how do we respond to this challenge while continuing to lift standards during Code implementation?</p>
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	<p>SPEAKERS: Stephanie Ballie, Senior Manager Insurance Products, QSuper Brendan Daly, Group Executive Product and Operations, Rest</p> <p>CHAIR: David Haynes, Senior Policy Manager, AIST</p>
<p>Live on Tuesday 19th May, 9:00am - 9:45pm (AEST)</p>	<p>SOLVING THE UNMET ADVICE GAP Amid increased regulation and heightened educational standards, advice professionals face the challenge of servicing the unmet needs of millions of super fund members.</p> <p>This session will look at developments that might help the advice industry tackle this challenge.</p> <p>SPEAKERS: Sarah Forman, Group Executive Advice, First State Super Fraser Jack, Head of Partnerships, Advice Intelligence Maurizio Lombardi, Head of Advice & Financial Planning, Hostplus</p> <p>CHAIR: Adrian Gervasoni, Executive Manager, Advice Solutions, Industry Fund Services</p>
<p>Available on demand - w/c 25th May</p>	<p>RESHAPING FINANCIAL SERVICES WITH ARTIFICIAL INTELLIGENCE An informative dive into what Artificial Intelligence is and the impact AI is having on Financial Services.</p> <p>Head of AiLab, Dr. John Flackett, will introduce some of the main considerations as companies plan to start their AI journey and address not only current myths surrounding AI, but also highlight the opportunities.</p> <p>SPEAKER: Dr. John Flackett, Head & Co-founder, AiLab</p> <p>CHAIR: Jeff Wallens, Education & Training Consultant, AIST</p>

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COVID-19 STREAM	
<p>Available on demand - w/c 11th May</p>	<p>ACTIVE ESG IN THE CONTEXT OF COVID-19 As the world grapples with the COVID-19 crisis, investors are challenged with ensuring responsible ESG approaches remain at the forefront of their portfolio decision making.</p> <p>Join Benjie Fraser and Stuart Hoy as they highlight what active ESG engagement looks like for asset owners in our current landscape and beyond, sharing real life examples of how global pension funds are driving their ESG agenda.</p>
<p>Live Q&A on Tuesday 19th May, 4:00pm - 4:45pm (AEST)</p>	<p>SPEAKERS: Benjie Fraser, Global Pensions Executive, Investor Services, J.P. Morgan (UK) Stuart Hoy, Product Lead, Investment Information Services Australia and New Zealand, J.P. Morgan</p> <p>CHAIR: Jeff Wallens, Education & Training Consultant, AIST</p>

**More sessions coming soon*

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